

RINA TECH UK LIMITED (“RINA”) – COVID-19 DISCOUNT AND “BUY ONE GET ONE FREE” OFFER - TERMS AND CONDITIONS

Covid-19 Discount and “Buy One Get One Free” Offer -Terms and Conditions (“Covid Offer Terms”)

RINA's Standard Terms and Conditions of Supply and E-commerce and Training Terms (“Standard Terms”) shall apply to the exclusion of all other terms and conditions appearing on any Client order.

These Covid Offer Terms shall apply in addition to the Standard Terms. In the event of any conflict with the Standard Terms, these Covid Offer Terms shall take precedence. Any capitalised words used in the Covid Offer Terms shall bear the same meaning as they do in the Standard Terms.

1. Delivery of courses

- 1.1 During the Covid-19 pandemic, RINA will deliver its courses via online methods where possible
- 1.2 Where courses involve both an online and a residential element (where the delegate attends in person) and the residential element is deemed unsuitable for online transfer, the online element of the course will be delivered during lockdown and the residential aspect of the course will be delivered as soon as reasonably practicable.
- 1.3 Until the lifting of restrictions related to the pandemic, residential courses will only be delivered in line with RINA and UK government health and safety guidelines. All such Covid-19 guidelines will be adhered to by staff. Clients must respect and follow any guidelines made by the UK and their own respective government, following the stricter of the measures where the two government guidelines differ.
- 1.4 RINA accepts no liability for the transmission of any infection or subsequent related health issues of any Client attending a RINA course, except for that arising out of its negligence.

2. Discount offer

- 2.1 The Client may choose between either: a discount of 25% off their chosen course, or the buy one get one free offer as set out in 3 below. The two offers may not be used together against the same course
- 2.2 The discount will be applied to the course cost before VAT. The discount will be applied to the current rate at the time of booking, being either Early Booking Rate or Standard Rate.
- 2.3 Discounts may be applied to courses later in the year (2020), but only if the booking is made before 23 May 2020.
- 2.4 All bookings are subject to RINA Standard Terms.

3. Buy one get one free offer

- 3.1 The Client may choose between either: a discount of 25% off their chosen course as set out in 2 above, or the buy one get one free offer. The two may not be used together against the same course
- 3.2 Individuals: Individuals can receive the buy one get one free offer on any two courses, providing they pass any application process for the courses.

- 3.3 Companies: Companies are able to book 2 different courses for 1 delegate, or 2 different courses for 2 delegates or the same course for 2 delegates, providing any delegate passes the application process for the course.
- 3.4 Discounts may be applied to courses later in the year (2020), but only if the booking is made before 23 May 2020.
- 3.5 All bookings are subject to RINA Standard Terms.

4. Equipment and software

- 4.1 Online courses are operated via Moodle and Microsoft Teams. The software does not require the Client to purchase an app or software package, but delegates may be required to accept and enable a small download within a web browser in order to operate the software.
- 4.2 RINA reserves the right to change its software choice at any point.
- 4.3 Delegates are required to have suitable speakers and audio equipment and a suitable network speed to be able to participate in the training. A webcam is not essential but is advised.
- 4.4 RINA does not accept responsibility for any issues the Client may experience with the software or with the Client's internet network; RINA does not accept any liability for any issues or damage to software or hardware should it arise from the use of the software or hardware for the purposes of the course by the delegate.